

Plus+[®] GROUP

CREATING SAFER ENVIRONMENTS



FireDoors
Plus+

Doors
Plus+

**Fire
Prevention**
Plus+

3B Fire
Consultancy
PART OF THE PLUS GROUP OF COMPANIES

CREATING SAFER ENVIRONMENTS





The Plus Group are experts in passive and active fire protection, and are specialists for:

- + Fire Stopping & Barriers
- + Fire Risk Assessments & Surveys
- + Emergency Lighting & Signage
- + Air Transfer Grills & AOV Systems
- + Automatic Door Entry & Access Control
- + Supply, Installation and Maintenance of Bi-laterally, Primary tested, UKAS accredited Fire Doorsets

Since inception in 2012 our company has grown substantially. We invest heavily in training, development, and technology, helping our business meet the increasing challenges and requirements of our diverse client base.

We have held three BM Trada Q-Marks under Doors Plus Ltd since 2013 for:



Based in the heart of East Anglia, with operational hubs throughout the UK, we deliver on the promise of providing high quality works, excellent value for money, and exceptional customer service to both public and private sectors. Our clients include Social Landlords, Local Councils, Education Establishments, Public Institutions, Charitable Organisations and Health Trusts.

Our family-owned company is run by a highly experienced and motivated management team with a combined passion for customer service. We work closely with all our clients to ensure the projects we embark on are delivered on-time, on budget with the best end user experience we can produce.

Being members of the most recognised regulated industry sector bodies and being awarded a number of other accreditations, our team not only understand and deliver exceptional service in the areas we specialise in but can also advise on the best solutions to suit our clients individual and exacting requirements.

We are committed to reducing the impact on the environment that our services and activities have by recycling and supporting other green initiatives as part of our environmental policy. We are proud to support a number of local charities and good causes, helping them with the vital services they provide to our community.



CREATING SAFER ENVIRONMENTS

THE TEAM

David Burton MIFSM

Group Managing Director

With over 30 years industry experience, David has attained many accreditations including, IOSH, NEBOSH, CIOB, RICS, MIFSM, L3 & L4 Fire Risk Assessment and BM Trada Q-Mark for Fire Door Installation, Fire Stopping Installation and Fire Door Maintenance, also a member of ASFP, IFE, FIA, FPA, IFSM and Fire Aware. David is responsible for the direction, strategy, and compliance of our company and our strategic relations and partnerships. Upholding our company ethos and overseeing the service delivery excellence that the Plus Group is reputed for, David not only polices our internal policies, but guides our company and future strategy while ensuring that we continue positive relationships that provide our clients with the quality of service that they deserve.



Jacob Burton

Group Director of Operations

Responsible for the planning and deployment of the installation teams and the ordering and logistics of West Port products to site. Jacob has over 10 years' experience and comprehensively manages our supply chain, working with the contract management team to ensure each contract has the installation teams required to meet all service level agreements and client expectations.



Thomas Burton

Group Commercial Director

With over 6yrs experience, Thomas is responsible for the commercial aspect of our company, working with our supply chain to ensure our clients receive the best value for the services we provide. Thomas is fundamental to the development of our bespoke digital systems which allows our company to remain at the forefront of our industry, implementing digital certificates and end user integrated systems over 3yrs ago. These systems are critical for our client's digital golden thread requirements.



Daryl Lewis MIFSM

Group New Business Director

Daryl has over 25yrs experience in business development and is responsible for the growth and marketing of our brands. Supporting interaction and collaboration between our company, our clients and potential clients across the UK. An experienced specification and bid writer, he is key to the timely delivery of information to all levels of our client's business. Heading up our marketing department, Daryl is responsible for our brand, the events we exhibit in and our digital and social media presence.



Julian Day MCIQB MIFSM TFRAR

Managing Director (3B Fire Consultancy)

Julian is a Chartered Construction Manager with over 30 years' experience in delivering projects. Working with Blue Chip organisations and forming trusted working relationships with them, he has gained an in-depth knowledge of fire safety, compliance, technical solutions, and the legal requirements. Julian is also Group Partnerships Director, where he works with new and existing partners across all work streams to support and promote organic growth.



Chris Stangroom

Director (Fire Prevention Plus)

Chris is responsible for the our Health & Safety policies and the accreditations we hold, which include CHAS Elite,SSIP, Constructionline Gold, and SafeContractor. He holds NEBOSH for Health & Safety, Environmental, Fire Safety and is an associate member of the IFSM. He ensures that every project and programme of works has a comprehensive set of RAMS and has been mitigated for risks. As a qualified electrician, fire stopping installer and fire door inspector, he is uniquely placed in our organisation to understand each programme of works and the risks involved.



Barry Taaffe

Group Compliance Manager

Barry is responsible for overseeing Compliance and Health & Safety for the group. His attention to detail, problem solving, and implementing new ideas to ensure that the group stay within policy is second to none. He embraces change and helps the group move forward into the digital space. Barry is highly qualified in leadership and management, health and safety and logistics.



Tim Harris

Group Compliance Officer

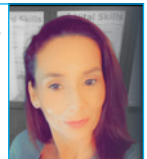
Tim has over 20yrs industry experience and is responsible for our compliance to the BM Trada Q-Mark system. He works with our supply chain to ensure every installation we undertake is current and compliant. Tim is at the forefront of sector technology, ensuring that we have the most up-to-date information and products available for the services we undertake.



Teresa McNamara MIFSM FSDip SAcDip

Group New Business Manager

Teresa has been a valued member of our company for 4 years, and brings with her 7 years of experience and knowledge in the fire door industry managing fire door projects. She assists with the development of new client relationships and is instrumental in the natural growth of the Plus Group, including a new regional office in London.



OUR GROUP CERTIFICATIONS AND MEMBERSHIPS



BM Trada Q-Mark Certification (held under Doors Plus Ltd)

Fire Door Installation | Fire Door Maintenance | Fire Stopping Installation



Constructionline - Gold Member



Contractors Health & Safety Assessment Scheme –
CHAS - Elite Member



Safe Contractor & Safe PQQ



Fenestration Self-Assessment Scheme
(FENSA)



PAS2030 Certification
(CERTASS)



TRUSTMARK
Government Endorsed Quality

Trustmark
Government Endorsed Quality



Fire Industry Association



Fire Protection Association



Association for Specialist Fire Protection



Institute of Fire Safety Managers



Chartered Institute of Building



Institute of Fire Engineers



Fire Aware



AICO Expert Installer



Fireco Pro Installer Gold



Build UK



Timber Development UK



Institute of Occupational Safety & Health



The National Examination Board on Occupational Safety and Health



Cyber Essentials Certified

SOME OF OUR CLIENTS

Plus Group successfully manage and deliver multiple contracts operating from our headquarters in East Anglia for a wide range of public and private sector clients.

Our clients mean a great deal to us. Service delivery and customer care are at the core of our operations and what we do. We focus on the detail and go the extra mile to ensure an exclusive quality delivery of service for our clients

and their residents alike. We are able to adapt our service to the exacting and bespoke requirements of our diverse client base, whilst maintaining the utmost care and quality.

Interaction is an important part of the service we deliver. We believe that an approach which includes constant communication among our teams and with our clients is key to success, cementing a true partnership foundation.



Fire Prevention Plus⁺

CREATING SAFER ENVIRONMENTS

Fire Prevention Plus are experts in Fire Risk Assessments, specification, and installation of specialist Fire Protection Solutions.

Our mission at Fire Prevention Plus is to assist landlords, owners and custodians of properties to ensure the safety of occupants and visitors and to protect property and life.



FIRE PREVENTION



We do this through effective management of passive and active fire protection systems which are one of the most important aspects of fire safety, both in the home, and commercial or public buildings.

Fire Protection should be built into the fabric of every building with the sole aim of ensuring preservation of life of the occupants, and protecting the structure. It is a legal requirement for all organisations, businesses and landlords to comply with current regulations, such as the RRO and Building Control Guidance. These can be reinforced by law should a fire related event occur on or around your premises.

We hold Fire Stopping Installation Q-Mark certification under Doors Plus Ltd, are qualified and experienced in all aspects of fire safety, and able to carry out Fire Risk Assessments for your property or business.



FIRE PREVENTION



Where there are breaches and services such as water, gas, electrics, and communications that penetrate through a building's fire-resistant compartment lines, Fire Stopping is the sealing of any such openings to prevent fire, as well as smoke and heat, from passing through multiple compartments within a building.

Penetration systems are a primary requirement of the fire safety design in all buildings. Penetration seals are vital in upholding compartmentation to prevent the spread of fire within a building.



- + Fire Stopping & Barriers
- + Fire Risk Assessments & Surveys
- + Emergency Lighting & Signage
- + Air Transfer Grills & AOV Systems
- + Automatic Door Entry & Access Control

The service penetration systems we supply and install prevent the spread of fire, smoke and toxic gases through any gaps in the walls of a structure.

These sealing systems include intumescent mastics, ablatives, fire barriers and fire compounds.

Fire Preventions Plus can provide all these services and installations as part of the Fire Stopping work we undertake for our clients across the UK.

We use the highest quality products from the UK's top suppliers. We are proud of our quality service, performance and delivery. We are committed to, and build long term relationships with our clients, helping us to build a reputation as a market leader in Fire Prevention.





Automatic Door Entry systems come in all shapes and sizes, swing doors, single-leaf, double-leaf, fully automatic, or low energy. We can install from new, but also, most existing doors can be modified to become automatic swing doors.

There are many factors to consider when designing and installing automatic swing doors, such as weight, width, and the speed and force with which the doors open and close.

This is why trained professionals should be consulted when considering automatic swing doors for your premises, minimising the risk of installing an unsafe and unreliable system.



As part of our Fire Prevention Plus services we supply and install all kinds of Emergency Lighting and Signage, including Emergency Escape and Escape Route Lighting, Open Area (Anti-Panic) Lighting, and High-Risk Task Area Lighting.

FIRE PREVENTION

Automatic Opening Vent (AOV) systems are designed to protect the people inside buildings and ensure firefighters can access the premises without suffering smoke related injuries or complications.

As a critical life safety system, it is vital that smoke ventilation solutions are installed and maintained by a competent person with the necessary training and knowledge, in order to ensure optimum performance should a fire break out in the building.



Fire Prevention Plus deliver outstanding quality of both product and installation on a wide range of fire prevention solutions that include technical advice, surveys and inspections, and fire stopping installations.

FIRE DOORSETS



West Port's FD30S & FD60S Fire Doorsets were first manufactured and tested in 2002 and have been extensively tested since, their fire doorsets are amongst the most current, comprehensive, robust, and reliable fire doorsets available in the UK today.



West Port Timber Ltd is a leading British doorset manufacturer with 20 years' experience specialising in bespoke timber windows, doors, and fire doorsets.

West Port produce complete primary tested doorsets rather than a door assembly, as such our clients receive a complete unit from a single source of manufacture.

West Port have the same ethics and principles as our own, as such, we supply and install their complete range of products.

Together, we offer our client base a future-proof product and service which is almost unrivalled, delivering a fully UKAS Certified product and service which is Third-Party Accredited by BlueSky (BSC) and BM Trada from original design, security, and manufacture through to installation, fire stopping and all forthcoming maintenance obligations, matching every requirement set out in the latest Government reference 'Advice Note 16'.

- + Subjected to rigorous testing by both Cambridge Fire Research and BRE, The FD30 Fire Doorset managed to withstand high temperatures over the 30-minute requirement threshold with an overrun of 40%
- + Accredited for Fire and Security, all Fire Doorsets from West Port conform with PAS24 and are accredited with 'Secured by Design'. They are tested to BS476 Part 22 and carry UKAS accredited Primary Test Evidence for fire on all doorsets, fanlights and screens which include all glazing, letterplates, air vents and furniture
- + They have been bi-laterally tested in accordance with MHCLG's Advice note 16 and carry a thermal 'U' value of less than 1.6W/m²K across the range
- + Every fire doorset provided is supplied complete with relevant markings to verify the door's fire integrity and accreditations and comes with a built-in 'CCS' chip for easy asset management and future servicing and maintenance requirements.



FIRE DOORSETS



West Port Timber Internal and Communal fire doorsets have been rigorously tested in specific full-scale tests to British and European standards at UKAS accredited test houses.



Internal and Communal fire doorsets have an important function to protect escape routes from the effects of fire so occupants can reach means of escape.

They also enable the Fire & Rescue Service to carry out their operational duties within compartmented areas.

- + DUAL COLOUR OPTIONS
- + PAINT OR VENEER FINISHES
- + FULL AND HALF LENGTH GLAZING OPTIONS
- + PRIMARY CERTIFIED WITH TOPLIGHTS AND/OR SIDELIGHTS
- + FD30S AND FD60S VERSIONS
- + MULTIPLE FURNITURE AND CLOSER OPTIONS

Glazed internal screens are increasingly being specified as a more sophisticated alternative to conventional brick or concrete wall constructions.

These often-expansive amalgams of wood, glass and doors have become particularly fashionable in Schools, Offices and other Public and Commercial buildings for applications such as corridors, lobbies and partition walls.



UKAS ACCREDITATION FOR THE MANUFACTURE OF PRIMARY TESTED FIRE RESISTANT DOORSETS



This is to certify that:

The New Westport Corporation Ltd

has met the requirements for the following
BlueSky Certification Schemes:

Scheme:	Standard:	Certificate No:
Manufacture of Fire Resistant Doorsets	BS 476 Pt 22:1987	TFDS-001

Certified Products: See Scope of Certification for details

Factory Details: Solway Industrial Estate
Maryport
Cumbria
CA15 8NF

Member since: 4th July 2017

Date of Certificate: 08/03/2021 **Expiry Date:** 23/07/2023

Authorised Signature: 



This certificate must be read in conjunction with the full Scope of Certification and is only valid when the above company is listed on our website as having been certified. For more details, visit: www.blueskycert.com
BlueSky Certification is a trading name of Calsio Ltd, Registered Address: 20 - 22



SECURED BY DESIGN ACCREDITATION



SECURED BY DESIGN LICENSE HOLDER

THIS IS TO CERTIFY THAT

West Port Timber & Doors

OF

Solway Industrial Estate, Maryport, Cumbria, CA15 8NF, UK

HOLDS A SECURED BY DESIGN LICENCE
VALID IN CONJUNCTION WITH THE CURRENT SCHEDULE UNTIL

1st July 2022

PLEASE REFER TO [HTTP://WWW.SECUREDBYDESIGN.COM/MEMBER-COMPANIES/SBD-MEMBERS](http://WWW.SECUREDBYDESIGN.COM/MEMBER-COMPANIES/SBD-MEMBERS) FOR THE CURRENT SCHEDULE INFORMATION


G. Ferguson
CIVIL ENGINEER
S&P POLICE CRIME PREVENTION INITIATIVES LIMITED

DATE: 2nd July 2021

Secured by Design

Official Police Security Initiative

UKAS THIRD PARTY ACCREDITED PRODUCT CERTIFICATION MAIN SCOPE

Summary Certification Scope



Scope Reference:	GPD-ESD-FDS 0149
Certificate Number (s):	TESD-001
Company:	The New West Port Corporation
Manufacturing Address:	Solway Industrial Estate Maryport Cumbria CA15 8NF
Scheme(s):	General Performance Door Enhanced Security Door - PAS 24:2016 Fire resistant doorsets to BS476 Pt 22
Product Name:	Maelstrom Range – Inward / outward opening, single acting, timber doorset.
Product Type:	Single Doorset
System and Subtle:	N/A
Internal Locking Method:	Removable key on both the inside and outside
Weather Rating	Exposure category 800X Exceptions are: 800 Special (Stormguard AM5 threshold) 800J (kitchen thresholds MD5/25 and OUM/2)
Resistance to Fire:	FD30
Max. overall Width (mm):	1001mm
Min. overall Height (mm):	2153mm
Max. Door leaf Open in:	928mm deep x 2039mm high
Max. Door leaf size (mm):	N/A
Max. fixed light (mm):	N/A
Doorset Specification	Full specifications for this doorset have been submitted to Bluesky Certification
Test Reports:	N/A
BS 6375-1	N/A
BS 6375-2	N/A
PAS 23:	Fulltest: FT30, FT310, FT311, FT312, FT31, FT38 FT43, FT439, FT558, FT977 & FT978 EBA 161
PAS 24:	Children Dynamics: Chily/ MIP/P02012 Children Dynamics: 03063/A & B Winkhaus: TR116 & TR232, Fulltest: FT30, FT310, FT311, FT312, FT31, FT38 FT43, FT439, FT558, FT977 & FT978 Asxa: TC 136-09 (Handle test) EBA 161

This scope of certification is only valid when listed on the Bluesky Certification website www.blueskycert.com. The certified company remains solely liable for its products and services and Bluesky Cert accept any liability for any product or service offered or supplied by either the certified company or any other party. Whilst every effort is made to ensure the accuracy of this scope of certification, Bluesky Certification cannot accept liability for any loss or damage arising from this.


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BS476 Part22	Buildcheck: W18380-2 Cambridge Fire (test): CFR1707111 Cambridge Fire (test): CFR1804101 International Fire Consultants Ltd (assessment): PAS2/1378/01
EN1634-1	Warrington (test): WF412333
Cylinders (BS EN 1303:2005):	BS: KM597142
Letter Plates (TS 008:2015):	KM670828
Last audit test	Cambridge Fire (test): CFR1910081.1. Tested to BS EN 1634-1 08/10/2019 PAS24:2016 and BS6175-2, report ref W20378 dated 16/02/21.

Any certification of fire resistance is intended to verify that the products listed above are manufactured in accordance with the specifications outlined in the fire test reports and / or assessments that are listed above. In certifying the manufacture of the products against these specifications, Bluesky Certification does not take any responsibility for any assessment of fire resistance performance that has been made by another body, and full liability for any fire resistance assessments remains with the report authors.

Scope Author: David Payne
Signature: 
Date: 19th January 2021

Authorised by: Phil Jones
Signature: 
Date: 3rd March 2021



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The Regulatory Reform (Fire Safety) Order 2005 (FSO) is the main piece of legislation governing fire safety in buildings in England and Wales.

The FSO applies to all workplaces and the common parts of buildings containing 2 or more domestic premises. It places legal duties on anyone in control of these premises (the Responsible Person - usually the owner or landlord) to undertake and record a fire risk assessment and put in place and maintain general fire precautions.

We at 3B Fire Consultancy undertake Type 1, 2, 3 and 4 Fire Risk Assessments to ensure compliance and that the recommendations are the most cost-effective solutions.



FIRE RISK ASSESSMENTS

Our directly employed fire risk assessors are level 4 qualified and registered on the Institute of Fire Safety Managers (ISFM) 'Tiered Fire Risk Assessor Register' to undertake FRAs. The IFSM have created the Tiered Fire Risk Assessors Register (TFRAR) to help people locate suitable professionals. The register recognises the levels of knowledge and competency that each individual currently holds.

We specialise in commercial, residential, retail, civic buildings, healthcare, and leisure industries.

- + **Type 1 Fire Risk Assessments** - We provide PAS79 compliant FRAs to ensure conformity with the RR(FS)O 2005
- + **Type 2 or Type 4 FRAs or individual intrusive compartmentation assessments**
- + Our fees for both include an experienced intrusive fire consultant and BM Trada accredited fire-proofing services as required



Remember, as the responsible person, you must carry out and regularly review a fire risk assessment for your premises – we can help you.

WINDOWS AND DOORS



Doors Plus, the origin of the Plus Group, has been supplying and installing windows and doors since its inception in 2012.

As well as expanding the organisation with the addition of Fire Doors and Fire Prevention to the group, the company has continued to grow and develop the doors and windows part of the business.

HOME ENERGY EFFICIENCY

**PAS 2030
CERTIFIED**

CERTASS



- + Awarded PAS 2030 Certification for installation of Energy Efficient Windows and Doors
- + CERTASS and Trustmark membership
- + uPVC Casement, Tilt & Turn, Fully Reversible, Vertical Sliding Sash & Flush Fit Window Options
- + uPVC & Composite, 'Secured by Design', Front & Rear Doorsets, Side Panels & Top Lights
- + Virtually Maintenance Free, Energy Efficient, Safe & Secure, uPVC French & Patio Doors
- + High Performance, uPVC Fascia Soffits, Guttering and Cladding Solutions
- + Full Range of Bespoke GRP, DDA Compliant, Polycarbonate and Glass Canopies Options
- + Durable and Efficient uPVC and Aluminium Louvre Windows and Panelling Solutions
- + Premium and Slimline, Aluminium Casement, Fixed Frame, Bay & Gable End Window Solutions
- + Aluminium Front, Single, Corner, French, Sliding and Bi-Fold Door Solutions
- + Full Range of Bespoke Timber Windows & Doors from West Port

WINDOWS AND DOORS

We do not use Sub-Contractors, all works are delivered by our own uniformed, CRB/ DBS checked and verified workforce. Each team has a full sign written company van and are easily recognisable to residents.

Every employee is trained to the company's high standard, with regular updates on resident liaison, health and safety, best working practices, innovation, and product training to name but a few.

We strongly believe that this methodology is the only way of delivering the 'Doors Plus Difference', maintaining the Customer Excellence we pride ourselves on for our clients and their residents alike.



CASE STUDY



Flagship Housing is East Anglia's largest housing association with 23,500 properties spanning the entire geographical location, they have a number of sheltered schemes, blocks of flats and houses. They have their own DLO service called Right First Time (RFT) and work on behalf of other housing associations. Doors Plus Ltd have worked with Flagship Housing Group for over 8yrs on a number of different contracts.

Doors Plus Ltd undertake three core services for Flagship Housing, Fire Door Surveying, Remediation/Installation and ongoing maintenance. Doors Plus Ltd won this contract as we are one of very few organisations in the UK that carry the three UKAS certified BM TRADA Q-Marks that Flagship Housing Group were looking for, Fire Stopping, Fire Door Installation and Fire Door Maintenance.

Flagship Housing have a programme of works to carry out surveying works on its sheltered housing schemes amongst other works. Our Engineering team start by surveying each door in the property in question using the Q-Mark system from BM TRADA. Each doorset is thoroughly checked against these principles, is documented by our engineer on his or her iPad Pro and is then uploaded to the Q-Mark system.

Once the survey is complete the doorset is automatically logged with a unique number and is added to the clients Fire Door Register within the Q-Mark system. The client has access immediately to this information and the photos that were taken via their company log-in portal, they can see exactly when the survey was carried out, by whom and the recommendations for the doorset moving forward. This report can be printed, saved to pdf or simply kept within the client section of the portal.

Once the full survey is complete, we use the Q-Mark system to discuss the requirements of the building with the client. This discussion takes place at a meeting point of our clients choosing, using our pre-made agenda. It covers a comprehensive and in-depth report on the areas the client has asked us to complete which would normally include Fire Stopping Works, Compartmentation, Signage and Fire Doorsets.

A programme of works is then listed out for the client's approval. Once approved and an order number is generated, the programme is then added to our programme of works tracker and a project manager is assigned. This tracker is available to the client daily and carries all the works listed and agreed. It is a 'real-time' document, for example, if a new doorset is required, it will show the order date of the doorset, expected build date, delivery date and installation date. Each section being updated daily, the client is kept constantly up to date with each project in hand. Anything of concern, outside the original remit of works or that requires further discussion with the client is flagged in red.

Each individual job is unique, as such each job carries its own unique number within the Q-Mark system, our engineer will take photos at the start of each job and will take another set of photos of the completed works including its unique label, these photos along with the completion date, engineer in attendance and any other relevant information is then uploaded to the Q-Mark System. Once updated the Q-Mark system will then generate a certificate of works complete. This information and relating certificate, as before, are accessible by the client immediately.

Progress meetings are held with the client by our project management team throughout the programme of works, the frequency of the meetings is normally determined during the initial start-up meeting. The progress meetings again have a predetermined agenda which is sent out prior to the appointment. Once the programme of works is complete, we hold a final exit meeting with the client where we run through each of the jobs individually.

The Q-Mark system is then used for logging the future maintenance requirements of each doorset and any other areas that will require a future health check. These logs are discussed with the client and project management team at the final exit meeting and a plan is made for each keeping the building fully complaint and certified in the future.

The University of East Anglia is based in Norwich, Norfolk. It has a number of locations around Norwich with the main campus situated on the outskirts at Colney. The University has no less than 17,500 Fire Doorsets on-site. They have their own general maintenance providers by the name of CBRE and have had several multi-million-pound upgrades and projects around the campus. The Plus Group have been working with the University and CBRE for over 4yrs on a variety of different contracts.

The Plus Group undertake a number of tasks for both organisations, we have on average 5 teams working full time on site, delivering Fire Stopping works, Fire Door Surveys, Health Checks, Remediation, Installation and Maintenance, Compartmentation Surveys and Emergency Signage requirements.

Recently we undertook a compartmentation survey on the UEA Film Studio. The survey required was to be an in-depth full analysis in accordance with BS9999, covering the integrity of the walls, void areas, ceilings, floor coverings and risers. Our UKAS certified surveyors completed the survey, taking photos, carefully labelling breaches and documenting all aspects on the Q-Mark system.

This information was then used as the main discussion point with the client at a pre-arranged meeting. A programme of works was then formulated and created with the client and sent over for approval and sign off, we then arranged a pre-start mobilisation meeting with our project lead and client where we discussed the urgency of the work required and the tight deadlines the client had due to the film studio being required for the start of the next term.

Work began on-site the start of the following week, Plus Group understand the pressures that businesses have and where possible, as in this case, we will work hard to meet those requirements where we feel our professionalism, ethics, morals, and customer service level are not compromised.

Each area of concern was addressed professionally by one of our qualified Fire Stopping engineers, using certified fire stopping products and authorised repair techniques, fully documenting, and labelling each individual job, backed up by photographic evidence. Uploading and certifying each task to the BM TRADA Q-Mark system, our client was able to access the information daily to check the progression of work and the certifications. The 'real-time' information available to the client and the daily meetings with our project manager gave the client confidence that the works programme would be completed on schedule.

Once the works on this 25-day project were complete, we met with the client for our final exit meeting to discuss the future maintenance requirements of the building. The client expressed his gratitude for the customer service level he had received throughout the project and the professionalism of our project manager, and all the engineers involved. He understood the time constraint placed on the project and was suitably impressed that our engineers had finished the project to such a high standard and three days earlier than the original programme of works deadline.



Q&A'S

Examples of projects being worked on

Royal Borough of Kensington & Chelsea

Installation of their Flat Entrance Fire Door Programme of 1500 Doors per annum, works also included Disabled adaptations, Sheltered Schemes and Designing passive fire protection solutions for buildings of historical/national importance.

City of London Corporation

Designing and Installing Flat Entrance Fire Door programme for the corporation which include Petticoat Tower and The Barbican. Fire Stopping works to several buildings where works were discovered through recent FRA or LFB visits

London Borough of Hillingdon

We have installed 6 phases of Flat Entrance Door programmes for Hillingdon, we have also undertaken several Fire Stopping works to sheltered schemes under their control. Recently we have installed 18 West Port Timber security doors into an open-air scheme in a high crime rate area. Two of these doors were heavily adapted to suit the council requirements which included automated opening and video link hardware.

Flagship Housing Group

Supply and Installation of their Fire Door programme across their group of three Housing Associations and Four Counties which include, Essex, Cambridgeshire, Suffolk and Norfolk. These works include Flat Entrance, Communal and Service Room doorsets. Contract value is around £1m per annum and is a continuous programme.

Longhurst Group

Supply and Installation of their Fire Door programme across their entire group which includes Birmingham, Coventry,

Northamptonshire, Leicestershire, Nottingham, Lincolnshire, Peterborough and Norfolk. These works include Flat Entrance, Communal and Service Room doorsets in general needs blocks, sheltered schemes and charity lead buildings such as women's aid and children's halfway housing schemes. Contract value is around £1m per annum and is a continuous programme.

Dacorum Borough Council

Dacorum Council take a 'block approach' to their fire improvement works. This means will supply and install all Fire Doorsets, complete all fire stopping requirements, add automated smoke ventilation, change the emergency lighting & signage and replace/add Aico smoke alarms to their flats. We have worked with Dacorum for the last two years and works are continuous and continue to grow, Contract value is around £800k per annum currently.

Broadland Housing Group

We supply and install all passive fire protection works to Broadland Housing Group. These works include Fire Doorsets, Fire Stopping works, Emergency Lighting and Signage Works. Broadland have their own fire protection officer who assesses their blocks and properties, the works realised by the assessment are then prioritised and added to their programme. This contract is two years old and is about to be re-tendered later this year.

Worthing Homes

We undertake all works relating to Worthing Homes Fire Door stock. We have created them a full asset register so door inspections can be recorded efficiently. All replacement and remediation works are then carried out and their system updated by us. We have worked with Worthing for the last two years and continue to do so currently.

Q&A'S

How many gangs and what is the proximity to works?

Doors Plus have 18 Fire Door installation teams working across the UK, we have the capability of fitting 450 fire doorsets per week.

Our teams are all trained to NVQ level as a minimum and have regular training for resident liaison, product updates and BM Trada standards refreshers.

We have contracts currently in place in London, Reading, Sussex, Birmingham, and Nottingham to name but a few. Our head office is based in Norfolk which means that our Management and Director team are only 4hrs away as a maximum.

Do you have a Fire Doorset Installation only service?

Plus Group undertake installation only contracts for a number of clients, we do have a threshold that needs to be met for this service, we will not for example, install a doorset that does not have primary test evidence as this goes against our company ethos, mission statement and quality ethics.

What is the connection to West Port?

Plus Group are the Strategic Fire Doorset Installation Partner to West Port.

As a company we will only fit Primary Certified solutions and in particular, Timber Fire Doorsets.

We pride ourselves on doing the job right, to the highest level of our ability. West Port was the obvious manufacturing partner due to their ethos and ethics being very similar to our own, as such, we supply and install their complete range of products.

Together, we offer our client base a future-proof product and service which is almost unrivalled, delivering a fully UKAS Certified product and service which is Third-Party

Accredited by BlueSky (BSC) and BM Trada from original design, security, and manufacture through to installation, fire stopping and all forthcoming maintenance obligations, matching every requirement set out in the Hackett report and conforming to the latest government advice and potential forthcoming legislation.



What experience of working on local authority projects?

As you can see from our list of clients, we mostly only work with Councils and Housing Associations. In fact, our company is built around delivery to Stock Holding Local Authorities, Housing Associations, Public Sector Clients, Blue Light Services, and contracting partners, as such our service is designed around our clients specific and bespoke requirements.

- + Insurances are at a level that all our clients accept.
- + We are Constructionline and CHAS accredited.
- + Each contract has its own Contract Manager,
- + Compliance Manager and Designated Company Director.
- + We have our own RLO department to undertake appointments, resident liaison and arrange group resident meetings.
- + Resident booklets for: Recognising Our Staff, and Fire Door 'Do's & Don't's Guide.
- + Our Teams are trained in resident liaison and vulnerable tenant liaison.
- + They have access to languageline to make sure every resident receives the same service.
- + They are trained to identify and report hoarding (where required) and can undertake bespoke requirements where necessary.
- + Every employee of our company is CRB/ DBS checked and verified.

RECENTLY COMPLETED PROJECTS







CREATING SAFER ENVIRONMENTS

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